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Komcept Solutions Ltd

The Company

Komcept Solutions innovate to secure you today and protect your tomorrow.

Vision and Strategy

To provide for the wide range of security needs of organisations.

We constantly innovate and evolve our own products with a rapid development strategy including continual research and product improvement. We develop strategic relationships with key partners and continue to learn from and adapt to their operational requirements.

Company Culture

Our success is built upon the efforts of our employees. We value our employee family who help build our innovative, market-leading products and services, and deliver robust, personal support to our clients. They do this through collaboration with one-another and with our customers, in an open and friendly workplace. We appreciate initiative and autonomy whilst encouraging staff to work together in order to support each other. We have a fail-fast approach to realise any show-stopping tasks early, and learn from this to improve and evolve development cycles.

The Opportunity

We are seeking a full-time Training Instructor to bring additional capacity to our Border Security Division. As a valued member of staff, you will receive a competitive salary with great working conditions amongst a friendly team. You will have regular personal development interactions with your manager and be encouraged to increase and improve your range of skills through mentoring and external sources of knowledge, along with travel opportunities. Exceptional input and actions are recognised and rewarded in this company.

Benefits

We offer 33 days' annual leave (including Bank Holiday allowance) per year, increasing to 38 days after 5 years' service; flexible working; travel insurance to cover leisure trips for you and your partner & children; a 4% employer contribution to your pension when you deposit an equal amount; and a share scheme that allows us to recognise employees with a good attitude that put in extra effort.

COLLABORATIVE

SUPPORTIVE

INNOVATIVE

Job Description: Training Instructor – Border Security

The growth of Komcept's Border Security division has resulted in the need for a permanent, full-time Training Instructor, primarily within the Border Security division. The position is based in our UK offices near Northampton, and candidates with a full driving license would be preferred due to our rural location.

As a part of the team dedicated to providing training on the Border Security products and solutions produced by Komcept Solutions, the Training Instructor – Border Security will work closely with customers to identify and support their training needs and requests, while providing training at various locations both in the UK and abroad, so the successful candidate should hold a valid passport and be prepared to travel.

This role will operate under the Product Manager – Border Security, who will serve as the Line Manager. The position is customer-facing and requires a focus on providing excellent training to our customers.

The Salary range for this full-time position is £30-40k, depending on experience.

Duties to include:

- Architect training course programmes
- Prepare training course materials
- Conduct end-user training in the UK and abroad
- Create/update product manuals & user guides
- Support the Product Manager – Border Security
- Short-term international travel (usually lasting 1-2 weeks, with the possibility of up to 3 weeks at a time)

Required/Essential Skills/Experience

- Attention to detail
- Excellent communication and interpersonal skills, both written and oral
- Ability to work independently, and prioritise workload to meet deadlines under pressure
- Confident to speak and present in front of groups
- Passport (ability to obtain)

Desirable Skills/Experience

- Previous experience working with the military/government/police
- Creating product written materials, including program and user guides
- UK driving license
- UK passport